

## Company Profile

J & J Air opened its doors in 2001 to provide the Grand Strand with quality air conditioning and heating products and services. We are an authorized dealer of Trane heating and air conditioning equipment and we service all brands.

We are proud to be a Trane Comfort Specialist (TCS) dealer. As a TCS dealer our customers are regularly surveyed by Trane. J & J Air has consistently maintained a 99% customer satisfaction score.

All of our installations include a full lifetime warranty. All employees at J&J Air participate in drug screening and background checks to protect our company and our customers. We require that all of our technicians be NATE certified to ensure that we are delivering the highest quality service. NATE (North American Technician Excellence) is a third party organization specializing in testing and certification that ensures the highest quality technicians are servicing and installing your comfort system.

## Comfort Protection Agreement Rewards

Energy Savings

24/7 Priority Service

Discounts on repairs

Longer Equipment Life

Repair minor problems before they become major expenses

\$75 off the cost of a new system for each consecutive year you have a CPA



**J&J Air, LLC**

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# Comfort Protection Agreement



 **J & J Air**  
*Keeping You Comfortable*

## What Is A Comfort Protection Agreement?

A Comfort Protection Agreement (CPA) is the best resource you have to keep your comfort system operating efficiently and extend its life. We will visit your home twice a year to keep your comfort system performing its best. Many of the calls our technicians respond to each day could have been avoided if the homeowner had a Comfort Protection Agreement.

A quality comfort system is a large investment and worth protecting. Research has shown that regularly serviced equipment has a life expectancy up to 30% longer than non-serviced equipment. It is less expensive to protect your current system than replace it sooner.



We Encourage  
Professionalism



Through Technician  
Certification by NATE

During each CPA visit our NATE certified technicians will perform each of the following tasks:

- Visual inspection of all heating and air conditioning systems; including all motors, belts and coils
- Corrosion protection for condensing unit
- Cleaning of condensate drains
- Inspection of Freon levels
- Verify electrical parts meet factory specs
- Verify proper operation of emergency float switch
- Verify proper operation of cooling system (Spring)
- Verify proper operation of heating system (Fall)
- Recommend repairs as needed

## More Benefits of a CPA

Having a Comfort Protection Agreement with J & J Air gives a homeowner many benefits and the peace of mind that comes with knowing that every step has been taken to reduce the likelihood of having a system failure.

The most attractive benefit of having a Comfort Protection Agreement is energy savings. Just like an automobile, comfort systems must be serviced regularly to perform as efficiently as they were designed. Don't waste money on unnecessarily high electric bills!

A very minor problem such as a clogged drain can become a major expense if not detected and repaired quickly.

If you have ever experienced a comfort system failure in the scorching summer heat or frigid winter cold and had to wait days for repair, you know how frustrating it can be for your entire family. A Comfort Protection Agreement gives you 24/7 priority support and a discount on repairs if they are ever needed.